



counting flowers

Terms and conditions

1. Use of our products

By purchasing any product from Counting Flowers, you acknowledge to have read and understood these terms and conditions. Use our products only as clothing accessories. The products are not appropriate for any other use. Keep the products away from children. Never wear our products in the proximity of moving objects or machinery. Inappropriate use of our products can lead to suffocation.

Counting Flowers does not sell products for purchase by children. We sell children's products for purchase by adults. Children's products can only be worn in the presence of adults and these same stipulations (Use of our products) apply.

2. Privacy

We work to protect the security of your information during transmission by using Secure Socket Layer (SSL) software, which encrypts information you convey.

3. Access to [CountingFlowers.co.uk](https://www.CountingFlowers.co.uk)

We do our utmost to ensure that availability of the website is uninterrupted and transmissions are error free. However, due to the nature of the internet, uninterrupted access and error free transmissions cannot be guaranteed.

4. Your conduct

You must not use the website in any way that causes, or is likely to cause, any interruption, damage or impairment of the website or its accessibility.

You understand that you, and not Counting Flowers, are responsible for all electronic communications and content sent from your computer to us and you must use the website for lawful purposes only.

5. Copyright

All website content such as text, graphics, logos, button icons, images, digital downloads, data compilations and software, is the property of Counting Flowers.

You may not extract or re-utilise parts of the content of the website without Counting Flowers' written consent.

6. Our contract

When you place an order to purchase a product from Counting Flowers, we will send you an email confirming receipt of your order and containing the details of your order. Your order represents an offer to us to purchase a product, which is accepted by us when we send an email confirmation to you. That acceptance will then be complete.

7. Returns

You have the right to withdraw from the purchase of a product within 7 working days after the product was delivered to you. When you withdraw from your purchase within 7 working days and there has been no error on our part, we will refund the item's costs . We will not refund the costs of sending the product to you and the costs of returning the product to us. We will transfer the refund within 30 days from the day we receive the product in good order. All returns must be unworn/unwashed, in saleable condition and include the original packaging with tags attached in order to ensure full refund.

8. Dispatch and shipping

Your order will be fulfilled by the dispatch date as set out in the shipping schedule on our website. Dispatch estimates are just that. They are not guaranteed dispatch times and should not be relied upon as such.

9. Customs

When ordering products from Counting Flowers for delivery overseas, you may be subject to import duties and taxes. These are levied when the package reaches the specified destination. Any additional charges for customs clearance must be borne by you; we have no control over these charges and cannot predict what they may be. Customs policies vary widely from country to country, so you should contact your local customs office for further information. Additionally, please note that when ordering from Counting Flowers, you are considered the importer of record and must comply with all laws and regulations of the country in which you are receiving the goods. Cross-border deliveries are subject to opening and inspection by customs authorities.

10. Electronic communications

When you visit our website or send emails to us, you are communicating with us electronically. We communicate with you by email or by posting notices on the website. For contractual purposes, you consent to receive communications from us electronically and you agree that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing. This condition does not affect your statutory rights.

11. Losses

We will not be responsible for any business loss (including loss of profits, revenue, contracts, anticipated savings, data, goodwill or wasted expenditure) or any other indirect or consequential loss that is not reasonably foreseeable to both you and us when you commenced using the website or when a contract for the sale of goods by us to you was formed.

12. Amendments to the Terms and Conditions

We reserve the right to make changes to our website, policies, and these Terms and Conditions at any time. You will be subject to the policies and Terms and Conditions in force at the time you use the website or to order goods from us. If any of these conditions is deemed invalid, void, or for any reason unenforceable, that condition will be deemed severable and will not affect the validity and enforceability of any remaining condition.

13. Events beyond reasonable control

We will not be held responsible for any delay or failure to comply with our obligations under these conditions if the delay or failure arises from any cause beyond our reasonable control.

14. Governing law and jurisdiction

These conditions are governed by and construed in accordance with the laws of the Netherlands. You agree, as we do, to submit to the non-exclusive jurisdiction of the courts of the district of Rotterdam.